

NGOG - Non Guest of Government

Specialist Programmes

HALLMARK CHAUFFEUR DRIVE



NGOG - Operation Structures

- **Experienced Operation** 27 Years of Service and Standard
- **Vast Dynamic Fleet** Sedans, People Movers, Mini Coaches
- **Managed Infrastructure** Ground Staff, Managed Communication systems, Experienced in High Commission, Embassy, Head of State, Royalty and Ministerial movements
- **Security & Confidence** Hallmark drivers are Security Checked and moderated
- **Complex visits** Hallmark partners from ground floor, to operate multiple programs and structures to maintain the most complex visits
- **NZ Government Liaison** We can liaise with VCO & Government to operate NGOG programs around VIP's and similar who are Governmental Guests.
- **New Zealand Wide** Our fleet is positioned to the locations of service as required

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NGOG - Vehicle Infrastructure

Vehicle Types

Sedan

Ford Fairlane (Executive Sedan)

Mercedes S Class (VIP Standard)

BMW 730LD (NZ Government Standard)

People Mover

Mercedes Viano

Mini Coaches

Ford Transit (HC/Consulate Support Vehicle)

Volkswagen Crafter (11S) VIP

Mercedes Sprinter (10S) VIP

Mercedes Sprinter (11S) VIP

Volkswagen Crafter (19S) VIP

Mercedes Sprinter (19S) VIP



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NGOG - Other Services

Luggage & Support

Luggage Vehicles

Toyota Luggage Van (to 40 suitcases/bags)

Toyota Luggage Truck (to 120-150)

Hino Luggage Truck (to 250)

People Mover

Toyota Granvia (to 6 pax)

(for Advance Groups)

Foreign Speaking Assistants

French, German, Spanish, Italian, Russian, Mandarin, Cantonese, and many other languages

Extras

Waiwera Bottled Water

Refresher Towels

Snacks / Drinks Upon request

Airport/Hotel Assistants

Meeting & Greeting

Co-ordinated departures/arrivals

HALLMARK CHAUFFEUR DRIVE



NGOG - Our Services

Airports & Hotels

Providing discrete, professional and reliable transfer services for individuals & groups.

Discretion

Hallmark Drivers always focus upon discretion. Name signs do not hold titles or rank, to ensure that guests security and wellbeing is always at the foremost

Infrastructure

Hallmark operates a 24/7/365 days emergency phone for changes, updates or any requirements beyond normal business hours.

Experience counts. Our team is very used to High Security information.

Confidence, Integrity and Security are always held at our highest levels of care.

As Directed Services

Providing the vehicle service to the locations as requested in the timeframes required.

Vehicle Security/Compliance

Our vehicles hold the highest levels of compliance. Our drivers can be dressed to be professional or be inconspicuous if required.

Information

Hallmark notifies the driver contacts, vehicle registrations (if required) and similar information 24 hours prior.

Itineraries

Upon receiving an itinerary, we establish all routes, timings and provide feedback to issues, problems or solutions.

Co-ordination

Co-ordination with local, regional, national governments, agencies and alike to ensure that we can transport your guests (if security requirements are needed).

Safety

Hallmark drivers will not have cell phones if requested. Drivers have first aid courses and all vehicles are fitted with First Aid Kits. At all times our interest is the guests well being.

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NGOG - Case Studies

- **Case Study** **March 2013** **Wellington** **Asian Government**

Vehicle Requirement 6 x BMWs 1 x Merc S Class 6 x Ford Sedans 3 x People Movers 1 x Ford Transit 1 x Mercedes Sprinter 1 x Luggage Van

For 10 days, Hallmark operated a complete NGOG program based in Wellington for this Government. Each driver was assigned to a specific member and their accompanying group. Group involved Government Ministers, High Commissioner, HC Officials, Australian Consulate, Officials and Foreign Media.

Hallmark operated a ground staff controller, ensuring that all vehicles were assigned, operated and co-ordinated around the VCO/NZ Government operation whilst maintaining the governments requirements. The services involved multiple itineraries, different daily requirements and focused upon ensuring that every aspect (over 1600 driver hours) in this period was maintained. Whilst not preventing the hotelier having guest access with such vast vehicle contingency. Every guest had airport transfers, all many guests were requiring exceptionally 'discrete' handling.

- **Case Study** **March 2013** **Auckland** **Asian Government**

Vehicle Requirement 4 x Vans (10 Seater) 2 x Vans (11 Seater) 2 x vans (6 seater)

For 5 days, Hallmark operated a program for this government to have each government group, operate their assigned itineraries. Each day the assignment involved completely different locations. The Groups did not operate together, and often required driver assistance to locate new economic opportunities to investigate. The officials were Mid Range government, with many parties that were from every field of Science, Economics, Politics, Advisory and alike.

- **Case Study** **March 2013** **Auckland** **Pacific Governments**

Vehicle Requirement 2 x Vans (10 Seater) 1 x Vans (19 Seater) 4 x Sedans

During a recent governmental forum, Hallmark was sub contracted to perform a myriad of airport/hotel and hotel/airport transfers for NGOG officials. Liaising with VCO office at airports to ensure guests were expedited to hotels upon arrival

Combining with this, daily vehicle movements from Hotels to Conference venues and returns. At conference venue, Hallmark was required to have vehicles on standby for guests to leave at their discretion.

HALLMARK CHAUFFEUR DRIVE



NGOG - Our Details

For further information about our NGOG or other services, please contact:

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